

### SEPTEMBER 2015

# SAVE MONEY ON YOUR BILL THROUGHOUT THE YEAR WITH TIME-OF-DAY RATES

FEATURE ARTICLE

At Piedmont Electric, we know that saving money on your bill is always at the top of your mind. We also realize that you still need to be comfortable, and that it's important to find the balance between living comfortably in your home and having an affordable bill each month.

### COULD A TIME-OF-DAY (T.O.D.) RATE

**BE RIGHT FOR YOU?** The wholesale electricity that Piedmont EMC purchases for our members varies in cost depending on the T.O.D. and our special T.O.D. rates reflect that cost difference. The price you pay per off-peak kWh is about half the cost, whereas on-peak kWh's cost more. By switching your energy usage away from on-peak times, you could save money on your bill. Fortunately, most of the hours in the month are off-peak and only a few hours during the week are on-peak. All weekends and holidays are off-peak.

### WHEN YOU MOVE YOUR ELECTRIC

use to the off-peak hours, you're helping the Cooperative lower our overall peak demand, which lowers our wholesale power costs.

### THE TABLE BELOW SHOWS

a simple breakdown of which hours are considered on-peak during the summer and the winter.

### If you're interested in learning more about T.O.D. rates, call 800.222.3107.



### IMPORTANT DATES SEPT 7 Piedmont Electric will be closed for Labor Day. Operations crews will be on call. Time-of-Day Peak Change Beginning Sunday, October 11, adjust your power usage to avoid peak times of 6AM-10AM.

### PRESIDENT'S MESSAGE

The "cooperative difference" extends beyond Piedmont Electric's service area.

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### LOAN IN CASWELL COUNTY

Piedmont Electric helps with purchase of two ambulances PAGE 24

## THANK YOU For helping Piedmont Electric Beat the Peak!

Piedmont Electric members banded together last year to save \$1.7 million in wholesale power costs using our Load Management Suite of programs! These savings helped us lower the rates we are charged for electricity and saved the entire cooperative money! As a result, you will see a credit on your bill as a Wholesale Power Cost Adjustment (WPCA).

### SIGN UP FOR THE CONNECTION'S DIGITAL VERSION!



Our newsletter is now available on iPads and Android tablets. To learn more or sign up, visit **www.pemc.coop** on your tablet!

### PRESIDENT'S MESSAGE

Piedmont Electric is different from other for-profit power companies because first and foremost, we are owned by, you, our members. We call this the "cooperative difference." We often use it when we talk about the fact that we're governed by a board of directors elected from the membership, which sets policies and procedures that are implemented by the cooperatives' professional staff.

We also use it when we talk about the fact that many electric co-ops are involved in community development and revitalization projects, like our Community Loan Program. The loan funds are available in partnership with the United States Department of Agriculture's (USDA) Rural Economic Development Loan and Grant (REDLG) program, which provides zero-interest funding to local electric cooperatives, such as Piedmont Electric. Our cooperative, in turn, lends money to local businesses for projects that support rural areas. See page 24 to learn about our most recent loan to the Caswell County **Emergency Services.** 

The spirit of the "cooperative difference" extends well beyond Piedmont Electric's service area. We

YOUR LOCAL ELECTRIC COOPERATIVE



# Cooperation with our members is key to our business model

belong to a large family of electric cooperatives that provide services all across North Carolina and the entire United States. In fact, electric cooperatives operate in 93 of North Carolina's 100 counties. Nationwide, there are more than 860 cooperatives that service 42 million people in 47 states. That's a big family of co-ops who have their members' best interest at heart.

In most families, when an emergency happens, help is never more than a phone call away and it's no different with cooperatives. Should Piedmont ever experience significant and widespread damage to our electrical distribution grid – from a major storm

A SPECIAL CO-OP CONNECTIONS<sup>®</sup> CARD DISCOUNT OFFER



**R.G. Brecheisen** President & CEO of Piedmont EMC

or other catastrophic event – we know that experienced linemen and other trained resources from our cooperative family are always ready to help us restore power as quickly as possible.

Cooperation with our members is key to our business model because we know that when we work together we can accomplish much more than we can alone. Our nation's electric cooperatives are a shining example of that philosophy. We are proud to be part of a family that focuses on what we can achieve through cooperation and we hope you are too.

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### THE ONE CARD THAT DOES IT ALL

Visit Piedmont EMC's website, **pemc.coop**, and click on the Co-op Connections<sup>®</sup> Card for discount details and a complete list of participating local businesses, national businesses, dentists, chiropractors, vision care centers and pharmacies.



The first step to solving energy and comfort problems is a home energy audit. Piedmont Electric's Energy Specialists can identify areas in your home that could be improved or changed to use electricity more effectively.

- 1. Water Heating
- 2. HVAC
- 3. Programmable Thermostat
- 4. Lighting
- 5. Refrigeration
- 6. Insulation
- 7. Air Filters

Piedmont Electric Energy Specialist Jay uses infrared camera technology to detect heat loss.

# YOU COULD BE SAVING MONEY.

Take advantage of a **free** home energy audit from Piedmont Electric!

Call us today to schedule your free audit!

# 1.800.222.3107





### PIEDMONT LOAN HELPS CASWELL COUNTY PURCHASE MEDICAL SUPPORT VEHICLES

Caswell County is improving the reliability of its Emergency Medical Services (EMS) operations with the help of Piedmont Electric Membership Corporation. Piedmont Electric has awarded Caswell County a \$360,000 zero-interest loan to add two ambulances and one support vehicle to the Caswell County Emergency Medical Services (CCEMS) fleet.

The fact that there are no hospitals located within Caswell County means that CCEMS vehicles must transport patients to the closest appropriate facility. Fully functional and dependable ambulances and support service vehicles are essential to ensuring that patients reach hospitals in time to receive the care they need. The loan from Piedmont Electric will allow the County to purchase the two new ambulances and a medical support vehicle necessary for the county to provide efficient emergency medical services. "I'm proud that Piedmont EMC is able to help protect the lives of members of our community through the REDLG program," says Piedmont Electric President and CEO, Randy Brecheisen. "As a cooperative, we are charged with supporting our members and their communities. This program allows us to do that in a very meaningful way."

Once repaid, the funds will be added to the electric cooperative's revolving loan fund, which will be re-loaned to assist with future projects in the Piedmont Electric area.

### **SCHOLARSHIP WINNERS**

Piedmont EMC awarded three youth scholarships to local students in our area. Two Touchstone Energy Sports Camp Scholarships were awarded to Trey Grizzle of Gravelly Middle School in Orange County for the Roy Williams Basketball Camp (June 20-24) at the University of North Carolina in Chapel Hill. Matina McCain of Northern Middle School in Person County attended the Wolfpack Women's Basketball Camp (June 14–17) at N.C. State University in Raleigh. In addition, we chose rising junior Michelle Metzger from Orange County as Piedmont EMC's youth tourist during this year's National Rural Electric's Youth Tour in Washington, D.C.

### PIEDMONT ELECTRIC CONNECTION

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**R.G. Brecheisen** President and CEO

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### **OFFICE HOURS**

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# IF YOUR POWER GOES OUT, CALL US... **800.449.2667**

Our automated outage reporting system uses your phone number to determine your service location.

That's why it's important to update the number connected to your account. If your number has changed, or if you no longer have a landline, let us know by completing the form that comes in your monthly billing statement or calling 800.222.3107.

# To report an outage 24 hours a day 800.449.2667\*

To pay account and access account information by phone 24 hours a day 877.999.3394\*

\*Voice instructions will direct you through the system.

Call 811 BEFORE you dig A Touchstone Energy® Cooperative