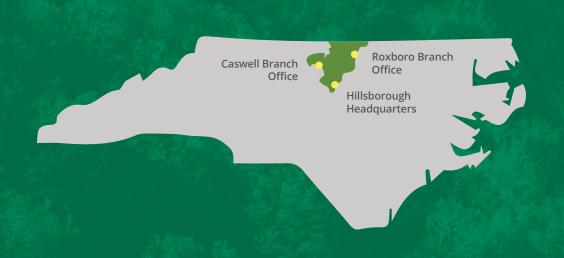




ABOUT YOUR CO-OP

Powering our local communities for 80 years.

Piedmont Electric Membership Corporation is your local electric cooperative, headquartered in Hillsborough with branch offices in Roxboro and Caswell Counties. Piedmont Electric is a member-owned, not-for-profit electric utility serving 31,000 members in parts of Alamance, Caswell, Durham, Granville, Orange and Person counties.



OFFICE LOCATIONS



HEADQUARTERS 2500 NC Hwy. 86 South Hillsborough, NC 27278



CASWELL BRANCH OFFICE 64 Rascoe Dameron Road Burlington, NC 27217



ROXBORO BRANCH OFFICE 1125 Oxford Road Roxboro, NC 27573

CONVENIENT & MONEY SAVING

BILL PAYMENT OPTIONS

In addition to traditional bill payment options like stopping by the office or mailing your bill, Piedmont Electric offers a number of ways for members to manage and pay their bill.



ONLINE WITH SMARTHUB

Visit **pemc.smarthub.coop** to pay your bill online anytime. The best way to take control of your energy costs is to enroll in e-billing through the SmartHub program. This tool allows you to view and manage your account, including your current balance, and also allows you to see your daily energy usage! You can access SmartHub on your desktop computer, tablet and smartphone. You can also enroll in paperless billing and set up auto drafts as well.



PAY OVER THE PHONE

Call **800.222.3107** to make quick, safe payments over the phone. To complete your transaction over the phone, you will need your account number or phone number on record.



PREPAY PROGRAM

Our PrePay program allows participants to determine how much and how often they pay, provided their account maintains a positive balance. No deposit is required and there are no late fees! If it would be easier to make weekly or bi-weekly payments rather than one large payment each month, PrePay may be right for you.



BUDGET BILLING

This program evens out the amount members pay, so you can avoid higher bills during the weather extremes of summer and winter. By spreading out payments over the entire year, you can have a predictable monthly bill that doesn't change from month to month.

Visit **pemc.coop/Save-Energy-Money** or call **800.222.3107** to learn more about bill payment options, our special rate options and other energy saving tools!

OUR MISSION

To empower and to partner with our members to provide energy value and to enhance quality of life in alignment with transforming energy markets.

THE COOPERATIVE DIFFERENCE

- Electric co-ops are locally owned and operated by the very members they serve, which means the co-op is always looking out for you with a focus on member needs and local priorities.
- Co-ops are not-for-profit businesses and exist solely to serve members. Our rates cover the cost of doing business and are not marked up to generate a profit.
- As a member-owner you can participate in the democratic control of this co-op by electing members to the board of directors. These directors make the policies and set the direction for Piedmont Electric.
- Co-ops and their employees support local causes through charitable contributions, volunteerism and other activities that make a positive difference. At Piedmont Electric, our community commitment is an integral part of where we work, what we do and why we do it.





january

DECEMBER

FEBRUARY

2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22

4 5 6 7 8 9 1 11 12 13 14 15 16 1 18 19 20 21 22 23 2



SUN	MON	TUE	WED	THUR	FRI	SAT
31	NEW YEAR'S DAY OFFICES CLOSED	2	3	4	5	6
7	8	9	10	11	12	13
14	MARTIN LUTHER KING, JR. DAY	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3



www.pemc.coop | 800.222.3107 **Call 811** Before You Dig Be sure to update your contact information! When a call is made to report an outage, we use your phone number to identify the outage location. Up-to-date phone numbers help us reduce restoration time! Update your information online on SmartHub (pemc. smarthub.coop) or call 800.222.3107.

SAVE MONEY: HEATING

Raise the temperature slowly to keep your bill lower. Quickly raising your heat pump's temperature activates the heat strip, which uses tons of energy. Emergency Heat should ONLY be used when your heat pump stops heating altogether, in which case your equipment needs to be serviced.



february

JANUARY						MA	ARC	н					
			10	11	12								10
14		16	17	18	19	20	11	12		14		16	17
21	22	23	24	25	26	27	18	19	20	21	22	23	24
28	29	30	31				25	26	27	28	29	30	31



SUN	MON	TUE	WED	THUR	FRI	SAT
28	29	30	31	1	2	3
					GROUNDHOG DAY	
4	5	6	7	8	9	10
11	12	13	14 VALENTINE'S DAY	15	16	17
18	19 PRESIDENTS DAY	20	21	22	23	24
25	26	27	28	1	2	3



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

SAVE MONEY: WATER HEATING

Water heating accounts for about 14 percent of the energy consumed in your home. Turn down the temperature of your water heater to 120°F. You'll not only save energy, you'll avoid scalding your hands.



march

FEBRUARY

APRIL

1 2 3 1 2 3 4 5 6 7 7 8 9 10 8 9 10 11 12 13 1 14 15 16 17 15 16 17 18 19 20 2

29 3



SUN	MON	TUE	WED	THUR	FRI	SAT
25	26	27	28	1	2	3
4	5	6	7	8	9	10
DAYLIGHT SAVING TIME BEGINS	12	13	14	15	16	17 ST. PATRICK'S DAY
18	19	20 SPRING BEGINS	21	22	23	24
25	26	27	28	29	GOOD FRIDAY OFFICES CLOSED	31



www.pemc.coop | 800.222.3107 **Call 811** Before You Dig

PIEDMONT ELECTRIC EVENTS

March 31: College Scholarship and Basketball Camp Applications Due

SAVE MONEY: APPLIANCES

Choose energy-efficient appliances. They save you money and they're good for the environment because they use less energy. Check out our appliance calculator at **pemc.coop** to see how you can save money.





 MARCH

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SUN	MON	TUE	WED	THUR	FRI	SAT
1	2	3	4	5	6	7
EASTER						
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
EARTH DAY					ANNUAL MEETING	
29	30	1	2	3	4	5



www.pemc.coop | 800.222.3107 **Call 811** Before You Dig

PIEDMONT ELECTRIC EVENTS

April 27: Piedmont Electric Annual Meeting Orange High School, Hillsborough

SAVE MONEY: HVAC

Give your HVAC a tune-up. Running an inefficient AC system will result in higher monthly bills. If you are thinking about replacing or repairing your system, visit **www.pemc.coop** to learn more about our loans and rebates.







1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30



SUN	MON	TUE	WED	THUR	FRI	SAT
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13 MOTHER'S DAY	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28 MEMORIAL DAY OFFICES CLOSED	29	30	31	1	2



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

ELECTRICAL SAFETY MONTH

We're committed to electrical safety excellence for our members and employees. Making safer choices can help protect against electric accidents!

SAVE MONEY: PROGRAMMABLE THERMOSTATS

During the warm months of the year, keep your house a few degrees warmer than normal when you are away, and lower the thermostat setting to 78°F only when you are at home and need cooling. A programmable thermostat can make saving energy and money easier.



june



SUN	MON	TUE	WED	THUR	FRI	SAT
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17 FATHER'S DAY	18	19	20	21 SUMMER BEGINS	22	23
24	25	26	27	28	29	30



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

SAVE MONEY: COOLING

In the summer, close shades and drapes during the day to help keep heat out. In addition, ensure your attic access door is insulated and closes tightly.



july





SUN	MON	TUE	WED	THUR	FRI	SAT
1	2	3	4	5	6	7
			INDEPENDENCE DAY OFFICES CLOSED			
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

SAVE MONEY: COOLING

Change or clean your AC's air filters at least once a month to keep your system running at peak performance. Try setting your thermostat fan switch to "auto" to save energy. Leaving it in the "on" position keeps air running constantly.



august



SUN	MON	TUE	WED	THUR	FRI	SAT
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

BACK TO SCHOOL SAFETY

Be on the lookout for school zone signals and always obey the speed limits. When entering a school zone, be sure to slow down and obey all traffic laws. Always stop for school busses that are loading or unloading children.

SAVE MONEY: COOLING & COOKING

Use ceiling fans to cool off for less; fans should rotate counter-clockwise in the summer and clockwise in the winter. Ceiling fans use no more electricity than a standard light bulb. However, be sure to turn fans off when you leave the room. On hot days, avoid using the oven; cook on the stove, use a microwave oven or grill outside.



September 1 2 3 4 1 1 2 3 4 5 6 5 6 7 8 9 10 11 7 8 9 10 11 12 13 12 13 14 15 16 17 18 14 15 16 17 18 19 20 19 20 21 22 23 24 25 21 22 23 24 25 26 27 28 29 30 31 28 29 30 31

AUGUST

OCTOBER



SUN	MON	TUE	WED	THUR	FRI	SAT
26	27	28	29	30	31	1
2	3 LABOR DAY OFFICES CLOSED	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22 FALL BEGINS
23	24	25	26	27	28	29
30						



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

SAVE MONEY: WINDOWS

Keep hot air from leaking into your home by sealing cracks and openings. Prevent warm or cold air from leaking into your home with caulking or weatherstripping around doors and windows.



october



SUN	MON	TUE	WED	THUR	FRI	SAT
30	1	2	3	4	5	6
7	8 COLUMBUS DAY	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31 HALLOWEEN	1	2	3



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

NATIONAL COOPERATIVE MONTH

Co-op Month is celebrated in October across the United States. It's a time for cooperative businesses to reflect on their shared principles and to educate others about the value of belonging to a cooperative.

SAVE MONEY: WATER HEATING

Consider insulating your water tank and save about 7-16 percent in water heating costs. You can find pre-cut jackets or blankets for \$20-\$30 at your local hardware store or get one from us for free when you sign up for our Load Management Program!



november

OCTOBER

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 DECEMBER

2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29



SUN	MON	TUE	WED	THUR	FRI	SAT
28	29	30	31	1	2	3
DAYLIGHT SAVING TIME ENDS	5	6	7	8	9	10
11 VETERANS DAY	12	13	14	15	16	17
18	19	20	21	THANKSGIVING DAY OFFICES CLOSED	THANKSGIVING HOLIDAY OFFICES CLOSED	24
25	26	27	28	29	30	1



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

SAVE MONEY: COOKING

Keep the oven door closed. If you want to check on the progress of a dish that's cooking in your oven, use the light instead. Every time the oven door is opened, the temperature inside is reduced by as much as 25 degrees, delaying the progress of your dish and, more importantly, costing you more money to cook that dish perfectly.



december

NUARY			
12			
19			
26			



SUN	MON	TUE	WED	THUR	FRI	SAT
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21 WINTER BEGINS	22
23	24 CHRISTMAS EVE OFFICES CLOSED	25	26	27	28	29
30	31 NEW YEAR'S EVE	CHRISTMAS DAY OFFICES CLOSED				



www.pemc.coop | 800.222.3107 Call 811 Before You Dig

PIEDMONT ELECTRIC EVENTS

December 31: Youth Tour Deadline

If you know a high school student in our community who would be interested in joining the tour, encourage them to apply at **pemc.coop/youthtour**.

SAVE MONEY: LIGHTING & VACATION

Use LED holiday light strings to reduce the cost of decorating your home for the winter holidays. Also, remember to set your thermostat to 60 degrees if going on vacation during the winter months, but don't turn it off to ensure pipes do not freeze.



Your Co-op, Your Credit Union www.electelccu.org 877.469.0255

Become a member today for only \$1 and have access to the best rates around.



PIEDMONT EMC BRANCH

2500 Highway 86 South Hillsborough, NC 27278 877.469.0255

MAIN OFFICE

3400 Sumner Blvd Raleigh, NC 27616 800.849.5600

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