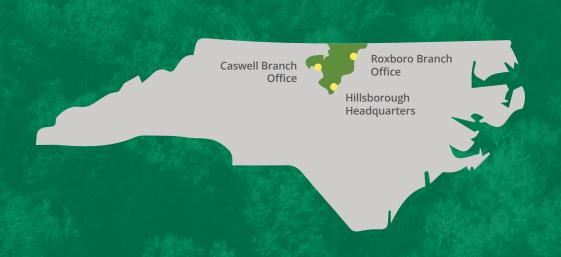


## ABOUT YOUR CO-OP

### **ROOTED IN YOUR COMMUNITY FOR 80 YEARS**

Piedmont Electric is a member owned, locally operated electric cooperative serving 32,000 members in parts of Alamance, Caswell, Durham, Granville, Orange and Person counties. Since we are rooted in the communities we serve and led by members like you, we understand our community's needs and are committed to providing energy, value and first-rate electrical service for years to come.



### **OFFICE LOCATIONS**



HEADQUARTERS 2500 NC Hwy. 86 South Hillsborough, NC 27278



**CASWELL BRANCH OFFICE** 64 Rascoe Dameron Road Burlington, NC 27217



ROXBORO BRANCH OFFICE 1125 Oxford Road Roxboro, NC 27573

Learn more at www.pemc.coop or call 800.222.3107.

### CONVENIENT & MONEY SAVING

### **BILL PAYMENT OPTIONS**

In addition to traditional bill payment options like stopping by the office or mailing your bill, Piedmont Electric offers a variety of convenient options for members to manage and pay their bill.



### **ONLINE WITH SMARTHUB**

Visit **pemc.smarthub.coop** to pay your bill online anytime. The best way to take control of your energy costs is to sign in to SmartHub. This tool allows you to view and manage your account, including your current balance, and also allows you to see your daily energy usage. For effortless monthly payments, set up auto bank drafts and enroll in paperless billing through SmartHub! You can access SmartHub on your desktop computer, tablet and smartphone.



### **PAY OVER THE PHONE**

Call **800.222.3107** to make quick, safe payments over the phone. To complete your transaction over the phone, you will need your account number or phone number on record.



### **PREPAY PROGRAM**

Our PrePay program allows participants to determine how much and how often they pay, provided their account maintains a positive balance. No deposit is required and there are no late fees! If it would be easier to make weekly or bi-weekly payments rather than one large payment each month, PrePay may be right for you.



### **BUDGET BILLING**

This program evens out the amount members pay so you can avoid higher bills during the weather extremes of summer and winter. By spreading out payments over the entire year, you can have a predictable monthly bill that doesn't change from month to month.

Visit **pemc.coop** or call **800.222.3107** to learn more about bill payment options, our special rate options and other energy saving tools!

### **OUR MISSION**

To empower and to partner with our members to provide energy value and to enhance quality of life in alignment with transforming energy markets.

### THE COOPERATIVE DIFFERENCE

The co-op is not just another business. We belong to the community and are steered by the seven cooperative principles that drive us to serve you every day. We're a part of the landscape. Our power lines are woven throughout the fabric of the rolling hills and along the winding rivers.

We've grown alongside our community and adapted to fit our members' ever-changing needs because we were built by this community. We're unlike most other businesses because we were created by those members who call this area home. When the co-op is led by members just like you, who understand and listen to the community, you can be sure you are always on our minds. Everything we do has our members' best interests at heart.

Whether it's helping a member who needs a couple extra days to pay the light bill or listening to life stories from members who yearn for a kind ear. Truly caring. That's what happens when an organization's core principles are so wholeheartedly member-focused. At the end of the day, the cooperative difference is that you are what we always value most.





Snow blankets the landscape at Fernrock Farm in Hillsborough. Photo by Carrie McCann

## january

DECEMBER

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2 3 4 5 6 7 8 3 4 5 6 7 8 9
9 10 11 12 13 14 15 10 11 12 13 14 15 16
16 17 18 19 20 21 22 17 18 19 20 21 22 23
23 24 25 26 27 28 29 24 25 26 27 28

2019

SUN	MON	TUE	WED	THUR	FRI	SAT
30	31  NEW YEAR'S EVE YOUTH TOUR APPLICATIONS DUE	NEW YEAR'S DAY OFFICES CLOSED	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	<b>21</b> MARTIN LUTHER KING, JR. DAY	22	23	24	25	26
27	28	29	30	31	1	<b>2</b> GROUNDHOG DAY



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### SAVE MONEY ALL YEAR LONG: INSTALL A SMART THERMOSTAT

Make a New Year's resolution to cut energy costs and join our smart thermostat savings program! Heating and cooling can account for 40-50 percent of your annual energy use. Smart thermostat users save an estimated 10-23 percent on their energy bills per year according to studies conducted by Nest and Ecobee. In addition, we offer our members a \$50 rebate and monthly credits when they install a smart thermostat. Learn more at **www.pemc.coop/thermostat**.



Flowers and lavendar bloom on Sunshine Lavender Farm which is located on land formerly cultivated by Latta Dairy Farm.
Photo by Annie Baggett

# february

2019 • • • • • • • •

	SUN	MON	TUE	WED	THUR	FRI	SAT
	27	28	29	30	31	1	2
							GROUNDHOG DAY
1888	3	4	5	6	7	8	9
	10	11	12	13	14 VALENTINE'S DAY	15	16
1	17	18 PRESIDENTS' DAY ELECTEL CLOSED	19	20	21	22	23
1	24	25	26	27	28	1	2



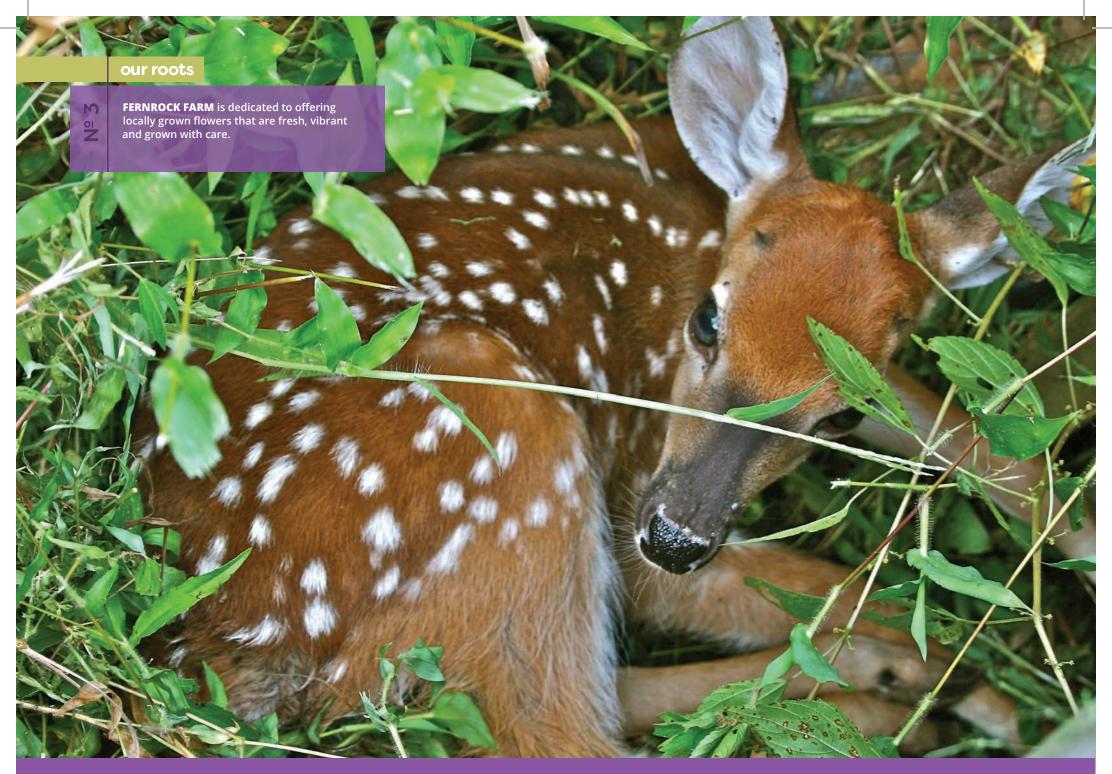
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### **SAVE MONEY: WATER HEATING**

Water heating can amount to 12 percent of your annual energy use. Set your water heater to 120°F and install a water heater wrap to maximize efficiency.



A fawn nestles in the grass at Fernrock Farm in Hillsborough. Photo by Carrie McCann

## march

FEBRUARY

1 2 1 2 3 4 5 6 6 7 8 9 7 8 9 10 11 12 13 10 11 12 13 14 15 16 14 15 16 17 18 19 20 17 18 19 20 21 22 23 21 22 23 24 25 26 27 24 25 26 27 28 28 29 30

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SUN	MON	TUE	WED	THUR	FRI	SAT
24	25	26	27	28	1	2
3	4	5	6	7	8	9
DAYLIGHT SAVING TIME BEGINS	11	12	13	14	15	16
17 ST. PATRICK'S DAY	18	19	20 SPRING BEGINS	21	22	23
24 31 PEMC COLLEGE SCHOLARSHIP AND BASKETBALL CAMP APPLICATIONS DUE	25	26	27	28	29	30



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### **SAVE MONEY: APPLIANCES**

**Electronic plug loads** around the home can add up to be 8-15 percent of monthly energy use. If you don't unplug them, use energy-saving modes or automatic sleep functions on electronics. Ensure all new electronic purchases are ENERGY STAR® labeled.



It's lambing season! Photo by Stokes Brewer

# april

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10	11	12	13	14		16	12		14		16	17	18	
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24	25	26	27	28	29	30	26	27	28	29	30	31		
31														

2019

SUN	MON	TUE	WED	THUR	FRI	SAT
31	1	2	3	4	5	6
7	8	9	10	11	ANNUAL MEETING AT ORANGE HIGH SCHOOL	13
SUMMER TOD RATE BEGINS (REDUCE ENERGY 1:00-6:00 P.M.)	15	16	17	18	GOOD FRIDAY OFFICES CLOSED	20
<b>21</b> EASTER	<b>22</b> EARTH DAY	23	24	25	26	27
28	29	30	1	2	3	4



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### **SAVE MONEY: TIME-OF-DAY RATE**

With a time-of-day rate, you pay less for the energy you use during off-peak hours. Saturdays, Sundays, most holidays and 19-20 hours of every weekday are considered off-peak. The average member saved **\$34** per month by switching to a time-of-day rate last year!



Blooming peonies in the sunlight.
Photo by Renee Clayton

### may

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				6					
				13					
		17		20					
			26						

2019

SUN	MON	TUE	WED	THUR	FRI	SAT
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12 MOTHER'S DAY	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27  MEMORIAL DAY  OFFICES CLOSED	28	29	30	31	1



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### **SAVE MONEY: LIGHTING**

Traditional lighting can amount to 11 percent of your monthly energy use. Energy-saving light bulbs can cut lighting costs by 75 percent. Don't forget the oldest energy-saving trick in the book; turn off lights that are not in use!



Horses grazing and soaking up the sun. Photo by Cammie Fielding

# june

2019

SUN	MON	TUE	WED	THUR	FRI	SAT
26	MEMORIAL DAY OFFICES CLOSED	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
<b>16</b> FATHER'S DAY	17	18	19	20	21 SUMMER BEGINS	22
23	24	25	26	27	28	29
30						



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### **SAVE MONEY: KITCHEN APPLIANCES**

Typically, smaller appliances use less energy than larger appliances and generate less heat inside your home. For even more savings, only run the dishwasher when it's fully loaded and use the air-dry option.



A kaleidoscopic of sunflowers shine brightly in the Mebane sunlight. Photo by Claire Haslam

july

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	17		20	21						22		
	24			28			26		28	29	30	31
30												

2019

/	SUN	MON	TUE	WED	THUR	FRI	SAT
	30	1	2	3	4 INDEPENDENCE DAY OFFICES CLOSED	5	6
	7	8	9	10	11	12	13
	14	15	16	17	18	19	20
	21	22	23	24	25	26	27
	28	29	30	31	1	2	3



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### **SAVE MONEY: COOLING**

To save energy this summer, set thermostats to 78°F and install a programmable or smart thermostat. Remember to set your ceiling fans to run in a counter-clockwise direction this summer to push cool air towards the floor.



Sun's up! Around 150 chickens roam the farm and barnyard every day. Photo by Tom and Heidi, Sunrise Oak Farm LLC

# august

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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31



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### **SAVE MONEY: FREE ENERGY ASSESSMENT**

A free home energy assessment is available to all members. An experienced energy specialist from Piedmont Electric will visit your home and make suggestions to improve your home's energy efficiency and comfort.



Katahdin-Dorper sheep roam through lush green pastures at Dawnbreaker Farms year-round, enriching the soil and eating a variety of grasses, forbs and bushes. Photo credit to Madeline Wentz and Eleanor Marshall

# september

2019

SUN	MON	TUE	WED	THUR	FRI	SAT
1	2 LABOR DAY OFFICES CLOSED	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	<b>23</b> FALL BEGINS	24	25	26	27	28
29	30	1	2	3	4	5



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### **SAVE MONEY: INSULATION & CAULKING**

Insulate outside walls, attics, spaces between floors and around heating ducts and pipes that are exposed to the elements. Outside your home, caulk around all entrances, including telephone, electrical, cable, gas, water spigots and dryer vents.



Vibrant "Crush Pumpkin" Marigolds from Flat River Nursey. Photo by Jennifer Hogan

# october

 SEPTEMBER
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2019

SUN	MON	TUE	WED	THUR	FRI	SAT
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13 WINTER TOD RATE BEGINS (REDUCE ENERGY 6:00-10:00 A.M.)	14 COLUMBUS DAY ELECTEL CLOSED	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	<b>31</b> HALLOWEEN	1	2



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### **SAVE MONEY: WATER HEATING**

Consider installing a large-capacity, energy-efficient electric water heater. Set your water heater temperature no higher than 120°F, take showers instead of baths and install an energy-efficient shower head.



This dwarf Nigerian goat, affectionately named Frances, is happy to call the Chapel Hill Carriage House his home.

Photo by Bryan Quach

## november

 DECEMBER

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 DECEMBER

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2019

SI	UN	MON	TUE	WED	THUR	FRI	SAT
27		28	29	30	31	1	2
					HALLOWEEN		
3		4	5	6	7	8	9
DAYLIGHT TIME ENDS							
10		11	12	13	14	15	16
		VETERANS DAY					
17		18	19	20	21	22	23
24		25	26	27	28	29	30
					THANKSGIVING DAY OFFICES CLOSED	THANKSGIVING HOLIDAY <b>Offices Closed</b>	

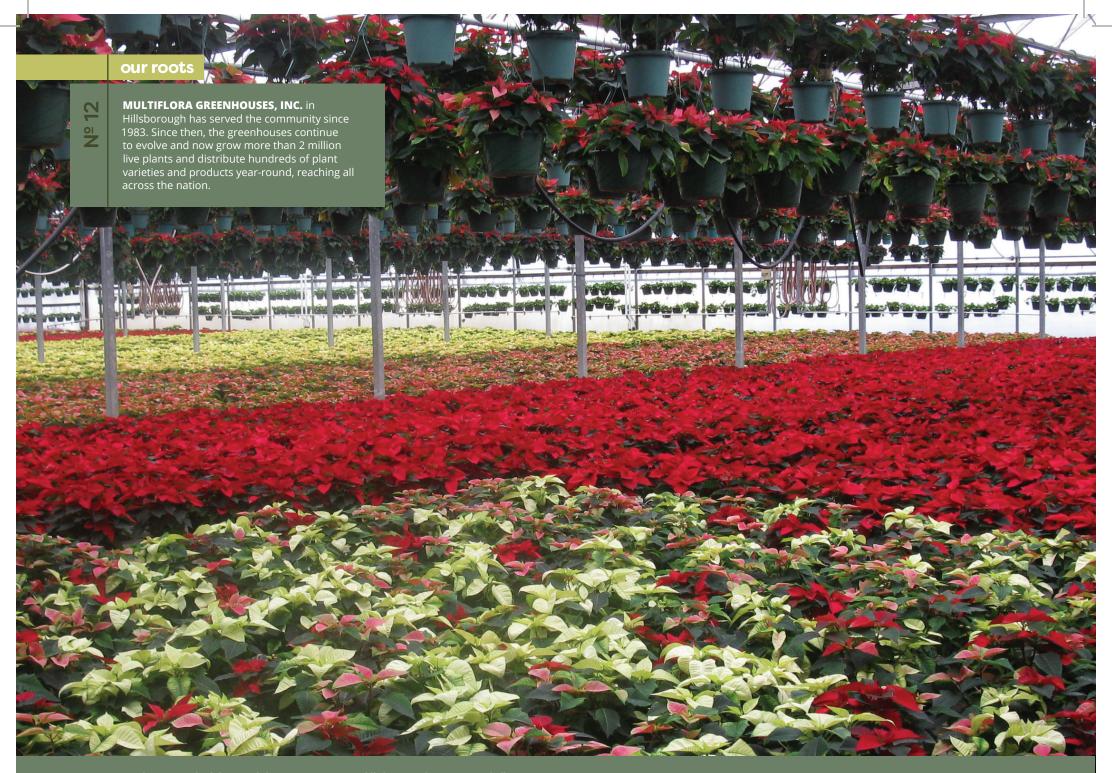


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### **SAVE MONEY: COOKING**

Cooking in the oven is more efficient than on the range top because an electric oven is only on for about one-third of each hour of cooking. Remember: every time you open the oven door, the oven loses 20 percent of its heat.



It's the most colorful time of the year! Poinsettias fill the greenhouses at Multiflora. Photo by Multiflora Greenhouses, Inc.

## december

2019

	SUN	MON	TUE	WED	THUR	FRI	SAT
1		2	3	4	5	6	7
8		9	10	11	12	13	14
15		16	17	18	19	20	21 FIRST DAY OF WINTER
22		23	CHRISTMAS EVE OFFICES CLOSED	CHRISTMAS DAY OFFICES CLOSED	26	27	28
29		30	NEW YEAR'S EVE YOUTH TOUR APPLICATIONS DUE	NEW YEAR'S DAY OFFICES CLOSED	2	3	4



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### **SAVE MONEY: HEATING**

To save energy, set thermostats to 68°F in winter and install a programmable or smart thermostat. Remember to run ceiling fans in a clockwise rotation to push warm air towards the floor.



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3400 Sumner Blvd Raleigh, NC 27616 800.849.5600

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