



CONNECTION

PIEDMONT ELECTRIC MEMBERSHIP CORPORATION MEMBER NEWSLETTER | MAY 2019

Storm Damage Recovery Rider



In 2018, your cooperative was hit by Hurricane Florence, Hurricane Michael and Winter Storm Diego, with all causing significant damage to our electric grid. While all repairs were made in the days following the storm, we are still in the process of paying for these restorations. To recover approximately \$400,000 in excess storm costs not recovered from FEMA (Federal Emergency Management Agency), there will be a temporary

Storm Damage Recovery Rider from May 2019 through April 2020. This will appear as a line item on your bill and will be about \$1.00 per month for the average home. Collecting these funds through a temporary rider instead of through our retail electric rate makes it easier to remove this charge from your bill once the storm damage costs have been collected. For any questions, please call us at 800.222.3107.

IMPORTANT DATES

Month of May
National Electrical Safety Month

May 12
Mother's Day

May 27
Memorial Day

Piedmont Electric offices will be closed and employees will be on call.

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OFFICIAL NOTICE

STORM DAMAGE RECOVERY RIDER

NEW CHARGE 0.082 ¢/kWh

RENEWABLE ENERGY RIDER

	PREVIOUS CREDITS	NEW CHARGES
RESIDENTIAL	(\$0.26)/month	\$0.11/month
COMMERCIAL	(\$1.16)/month	\$0.64/month
INDUSTRIAL	(\$7.71)/month	\$4.24/month

ENERGY EFFICIENCY RIDER

	PREVIOUS CHARGES	NEW CHARGES
RESIDENTIAL	0.0317 ¢/kWh	0.0438 ¢/kWh
COMMERCIAL & INDUSTRIAL	0.0621 ¢/kWh	0.1024 ¢/kWh

SMALL & MEDIUM RENEWABLE GENERATION NET METERING RIDER

PREVIOUS CREDIT	NEW CREDIT
4.11 ¢/kWh	4.00 ¢/kWh

Changes in the Renewable Energy and Energy Efficiency riders are due to general costs for purchases and programs being different than forecasted and requiring a true-up to reflect actual costs. The Renewable Generation rider change reflects the reduction in avoided cost prices. These changes are effective May 1, 2019. To see all of our rates, visit: www.pemc.coop/rates.

May right-of-way maintenance

DURHAM COUNTY

Stagville Road
Orange Factory Road
Joe Ellis Road
John Jones Road
Guess Road
South Lowell Road
Little River Drive



AUTOMATE YOUR HOME WITH ENERGY-SAVING TECHNOLOGY

Not long ago, the idea of technology brought images of smartphones and tablets to mind. But we're now living in an age where technological advances are beginning to enhance nearly every aspect of our life. This is particularly true for our homes.

Homeowners are continually looking for ways to save on their energy bill and there are new products to help meet that demand. Consider implementing new technology around your home to help you use less energy and save more money!



Smart thermostats

Smart thermostats learn your habits over time and as a result, they self-adjust to save energy when you're away and keep you comfortable when you're at home. Most smart thermostats have an app where you can view your data and adjust the temperature conveniently from your phone. If you have an Ecobee or Nest smart thermostat, you qualify for our smart thermostat savings program, which gives you a \$50 sign-up credit and helps you save additional energy. Members must have WiFi to participate in this program. Learn more by visiting pemc.coop/thermostat.

Programmable lights

Have you already switched out your old light bulbs with more energy efficient LED alternatives? If not, that's a good place to begin on your quest for a more energy-efficient home. You can take it a step further by using a programmable lighting option. You can control WiFi-connected light switches through an app on your phone to dim the lights and set a schedule for them to turn on and off automatically.



ENERGY STAR® appliances

Anytime you're ready to replace an appliance in your home, start your search by looking at ENERGY STAR options. ENERGY STAR products are made to use energy efficiently without sacrificing the features you love. Specifically, washers, dryers, dishwashers and refrigerators with an ENERGY STAR label can help you get your household chores done while using less energy.

Pool pump

There's nothing better than a relaxing day spent poolside, but using an old pool pump could be putting an unnecessary strain on your energy bill. There are energy efficient options that perform various tasks at different speeds instead of continuously running at a high speed. These pumps are also made with more efficient motors than older models, for maximum performance at a fraction of the cost. For more information, visit www.energystar.gov and search for pool pumps.



Electric lawn mower

Battery-powered lawn mowers are often lighter and quieter than their gas counterparts. While the initial cost of an electric lawn mower might be more than a gas powered one, it's cheaper to run an electric lawn mower since electricity is a less expensive fuel than gas. Plus, running an electric lawn mower puts less strain on the environment!



Convenient payment options to fit your lifestyle

We know that you're busy, which is why we offer multiple payment options to make it easier than ever for you to pay your energy bill. Here's an overview of all your ways to pay:

SmartHub

You can conveniently pay your bill online by logging in to your SmartHub account, either on a desktop computer or by downloading the SmartHub app on your smartphone or tablet. Once you're logged in, you can pay your bill, check your energy use, create a payment extension and more.

Automatic bank draft

Take the headache out of remembering to pay your bill by setting up auto draft payments. Piedmont Electric members can have their monthly bill set up for automatic payments by bank, debit or credit card draft. You can set up auto draft payments through your SmartHub account or by calling 800.222.3107.

Online billing

If you don't want to sign up for a SmartHub account, you can still pay your bill online by using our Pay Now feature. This is a great option for individuals who split their monthly bills with another person. All you need is your account number. Visit pemc.coop/paynow to use this payment option.

Budget billing

If you'd like a more predictable bill, our budget billing option might be perfect for you. You pay the same

amount each month with no spikes in the heat of summer or cold of winter!

Moneygram

Want to pay your bill while you're out running errands? Visit a local Moneygram location (including Walmart locations) near you to submit your payment. You can see a list of all Moneygram locations by visiting moneygram.com.

Paperless billing

Looking to go green? You can help us reduce the amount of paper and postage we use by choosing our paperless billing option. Simply log in to your SmartHub account and change the "Printed Bill Status" slider to the "off" position.



Learn more about payment options available to you at:

pemc.coop/payment-options or call us at 800.222.3107.

PIEDMONT ELECTRIC CONNECTION

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OFFICE HOURS

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Piedmont Electric is an equal opportunity provider and employer.

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IF YOUR POWER GOES OUT, CALL US OR TEXT US AT 800.222.3107

Opt in for text alerts by texting "pemc" to 800.222.3107. Once you've opted in, report an outage by texting "#out" to 800.222.3107.

Our automated outage reporting system uses your phone number to determine your service location. Update the number connected to your account by completing the form that comes with your monthly bill or by calling 800.222.3107.

Pay account and access account information by phone 24 hours a day by calling 800.222.3107. Voice instructions will direct you through the system.