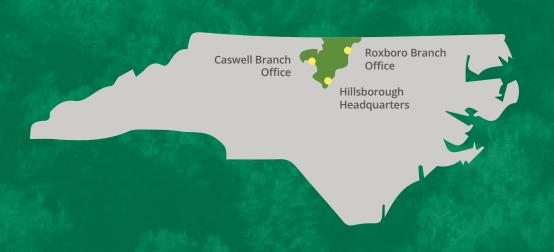


ABOUT YOUR CO-OP

POWERING OUR LOCAL FARMS AND COMMUNITY FOR 80 YEARS

Piedmont Electric is a member-owned, locally operated electric cooperative serving 32,000 members in parts of Alamance, Caswell, Durham, Granville, Orange and Person counties. Since we are rooted in the community and led by members like you, we understand our community's needs and are committed to providing energy, value and first-rate electrical service for years to come.



OFFICE LOCATIONS



HEADQUARTERS 2500 NC Hwy. 86 South Hillsborough, NC 27278



CASWELL BRANCH OFFICE 64 Rascoe Dameron Road Burlington, NC 27217



ROXBORO BRANCH OFFICE 1125 Oxford Road Roxboro, NC 27573

Learn more at www.pemc.coop or call 800.222.3107.



CONVENIENT & MONEY-SAVING

BILL PAYMENT OPTIONS

In addition to traditional bill payment options like stopping by the office or mailing your bill, Piedmont Electric offers a variety of convenient options for members to manage and pay their bill.



ONLINE WITH SMARTHUB

Visit **pemc.smarthub.coop** to pay your bill online anytime. The best way to take control of your energy costs is to sign into SmartHub. This tool allows you to view and manage your account, including your current balance, and also allows you to see your daily energy use. For effortless monthly payments, set up auto bank drafts and enroll in paperless billing through SmartHub! You can access SmartHub on your desktop computer, tablet and smartphone.



PAY OVER THE PHONE

Call **800.222.3107** to make quick, safe payments over the phone. To complete your transaction over the phone, you will need your account number or phone number on record.



PREPAY PROGRAM

Our Prepay program allows participants to determine how much and how often they pay, provided their account maintains a positive balance. No deposit is required and there are no late fees! If it would be easier to make weekly or bi-weekly payments rather than one large payment each month, Prepay may be right for you.



BUDGET BILLING

This program evens out the amount members pay so you can avoid higher bills during the weather extremes of summer and winter. By spreading out payments over the entire year, you can have a predictable monthly bill that doesn't change from month to month.

Visit **pemc.coop** or call **800.222.3107** to learn more about bill payment options, our special rate options and other energy saving tools!

OUR MISSION

To empower and to partner with our members to provide energy value and to enhance quality of life in alignment with transforming energy market values.

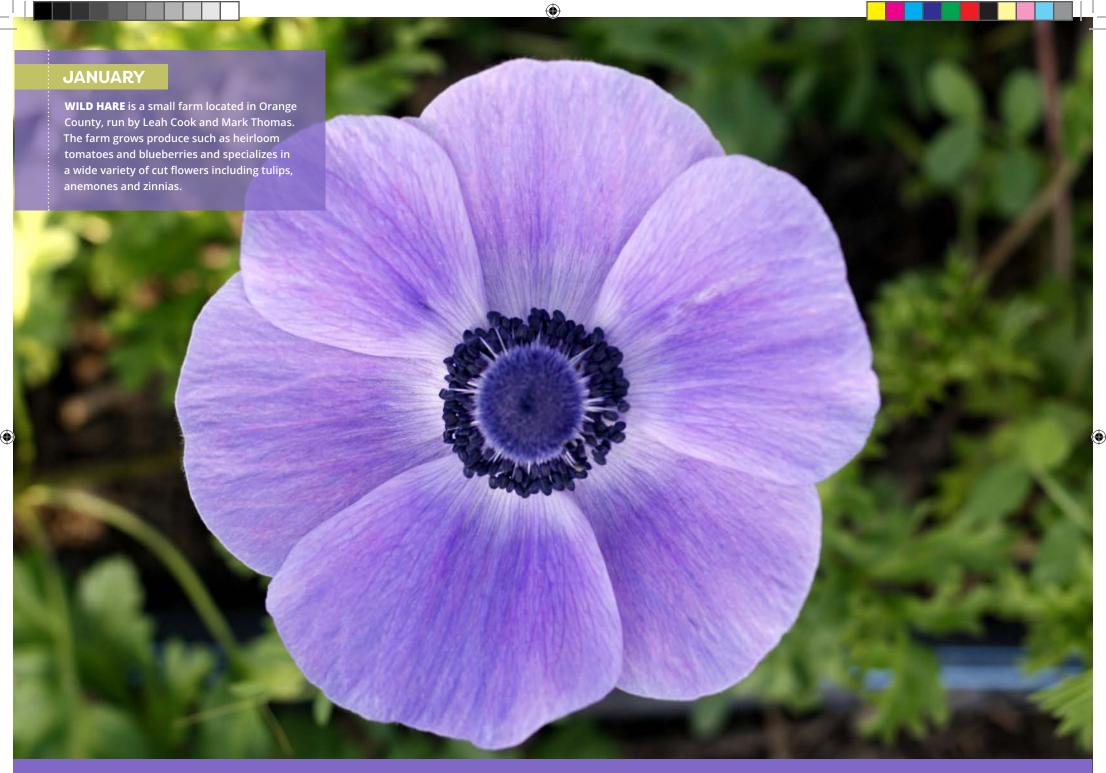
THE COOPERATIVE DIFFERENCE

The co-op is not just another business. We belong to the community and are steered by the seven cooperative principles that drive us to serve you every day. We're a part of the landscape. Our power lines are woven throughout the fabric of the rolling hills and along the winding rivers.

We've grown alongside our community and adapted to fit our members' ever-changing needs because we were built by this community. We're unlike most other businesses because we were created by those members who call this area home. When the co-op is led by members just like you, who understand and listen to the community, you can be sure you are always on our minds. Everything we do has our members' best interests at heart.

Whether it's helping a member who needs a couple extra days to pay the light bill or listening to life stories from members who yearn for a kind ear. Truly caring. That's what happens when an organization's core principles are so wholeheartedly memberfocused. At the end of the day, the cooperative difference is that you are what we always value most.





Bees will forage on hundreds of different flowering plants, but they especially love purple, blue, white, yellow, mauve or violet flowers—including this purple anemone seen here from Wild Hare Farms.

Photo by Weaver Street Market

(

JANUARY

SUN	MON	TUE	WED	THUR	FRI	SAT
29	30	31 NEW YEAR'S EVE YOUTH TOUR APPLICATION DUE	NEW YEAR'S DAY OFFICES CLOSED	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	MARTIN LUTHER KING JR. DAY	21	22	23	24	25
26	27	28	29	30	31	1

► SAVE MONEY ALL YEAR LONG: INSTALL A SMART THERMOSTAT

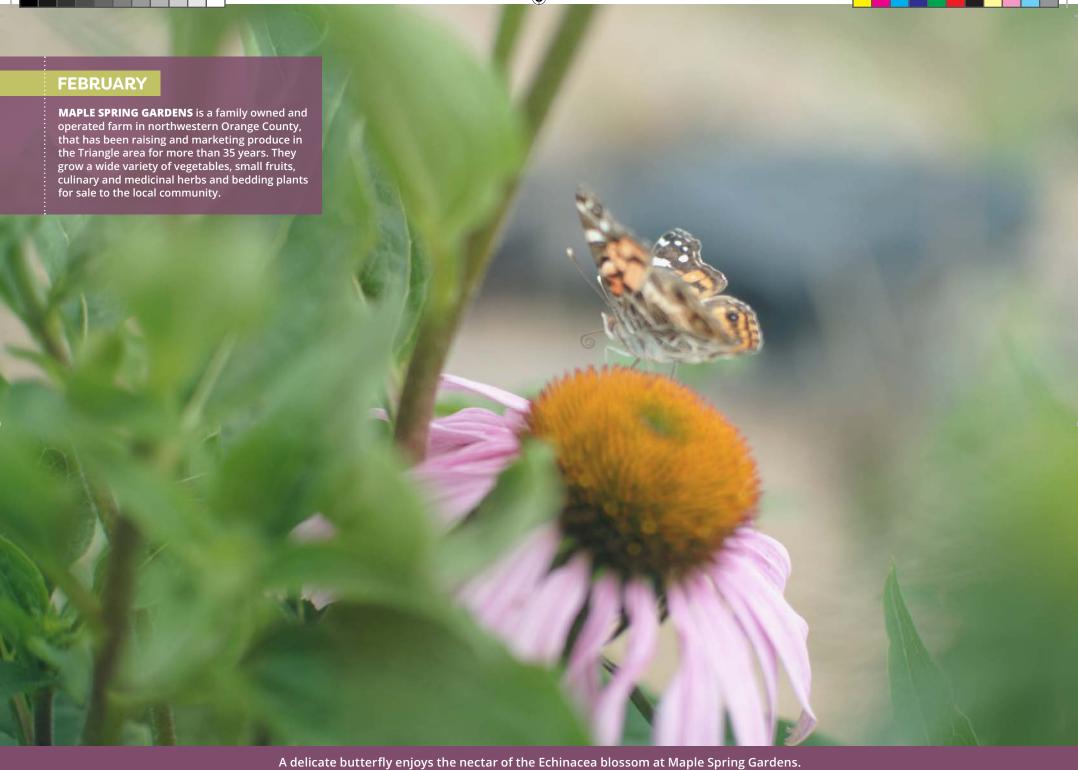
Make a New Year's resolution to cut energy costs and join our smart thermostat savings program! Heating and cooling can account for 40-50 percent of your annual energy use. Smart thermostat users save an estimated 10-23 percent on their energy bills per year according to studies conducted by Nest and Ecobee. In addition, we offer our members a \$50 rebate and monthly credits when they join our smart thermostat savings program. Learn more at www.pemc.coop/thermostat.



www.pemc.coop | 800.222.3107

Call 811 before you dig

Change HVAC air filters monthly



A delicate butterfly enjoys the nectar of the Echinacea blossom at Maple Spring Gardens. It has a very big landing pad, a bright color in the range seen by bees as well as butterflies and birds. Echinacea has lots of great nectar and pollen, making it well worth the visit.

Photo by Xander Stewart

FEBRUARY

SUN	MON	TUE	WED	THUR	FRI	SAT
26	27	28	29	30	31	1
2 GROUNDHOG DAY	3	4	5	6	7	8
9	10	11	12	13	14 VALENTINE'S DAY	15
16	PRESIDENTS' DAY ELECTEL CLOSED	18	19	20	21	22
23	24	25	26	27	28	29

► SAVE MONEY: WATER HEATING

Water heating can amount to 12 percent of your annual energy use. Set your water heater to 120°F and install a wrap around your electric water heater to maximize efficiency.



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Despite the cold weather, Wild Hare Farm can extend their season thanks to their heated greenhouses and unheated hoop houses with tulips and daffodils blooming as early as March.

Photo by Weaver Street Market

MARCH

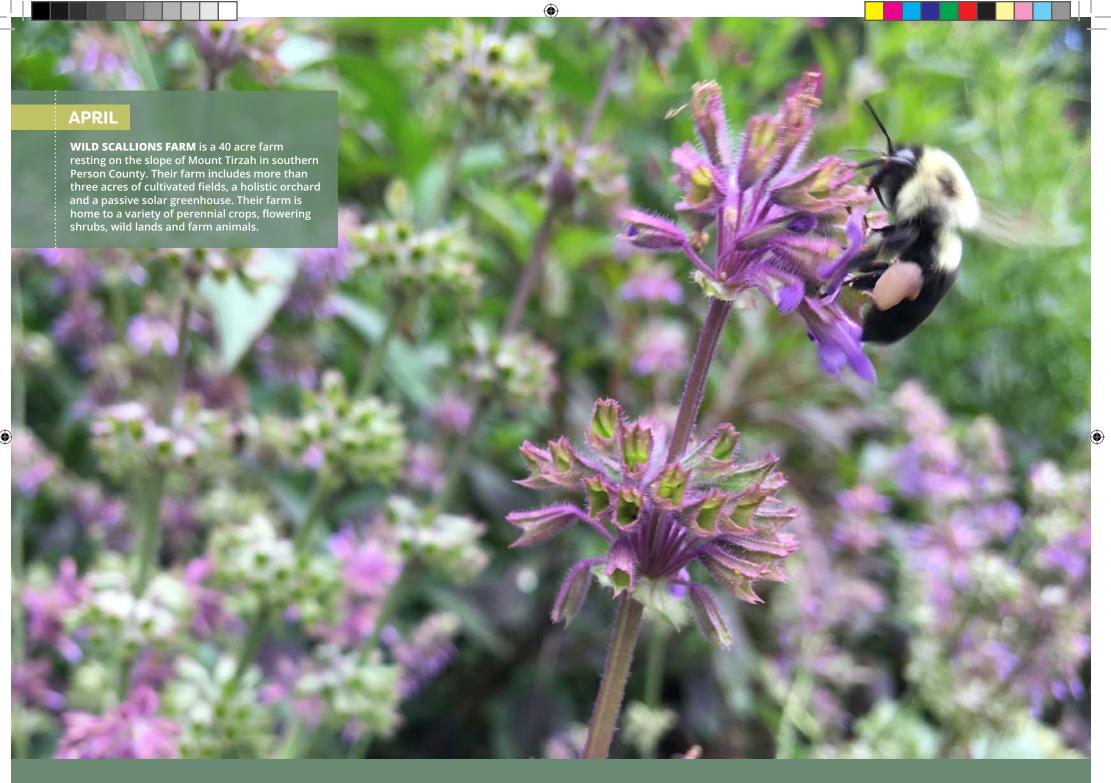
SUN	MON	TUE	WED	THUR	FRI	SAT
1	2	3	4	5	6	7
8 DAYLIGHT SAVING BEGINS	9	10	11	12	13	14
15	16	17 ST. PATRICK'S DAY	18	19 FIRST DAY OF SPRING	20	21
22	23	24	25	26	27	28
29	30	PEMC COLLEGE SCHOLARSHIP & BASKETBALL CAMP APPLICATIONS DUE	1	2	3	4

> SAVE MONEY: APPLIANCES

Electronic plug loads around the home can add up to be 8-15 percent of monthly energy use. If you don't unplug them, use energy-saving modes or automatic sleep functions on electronics. Ensure all new electronic purchases are ENERGY STAR® labeled.



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A bee enjoying the nectar of lilac sage at Wild Scallions Farm.

Photo by Renee Clayton

APRIL

SUN	MON	TUE	WED	THUR	FRI	SAT
29	30	31	1	2	3	4
5	6	7	8	9	10 GOOD FRIDAY	11
EASTER SUMMER TOD RATE BEGINS	13	14	15	16	17	18
19	20	21	22 EARTH DAY	23	24	25
26	27	28	29	30	1	2

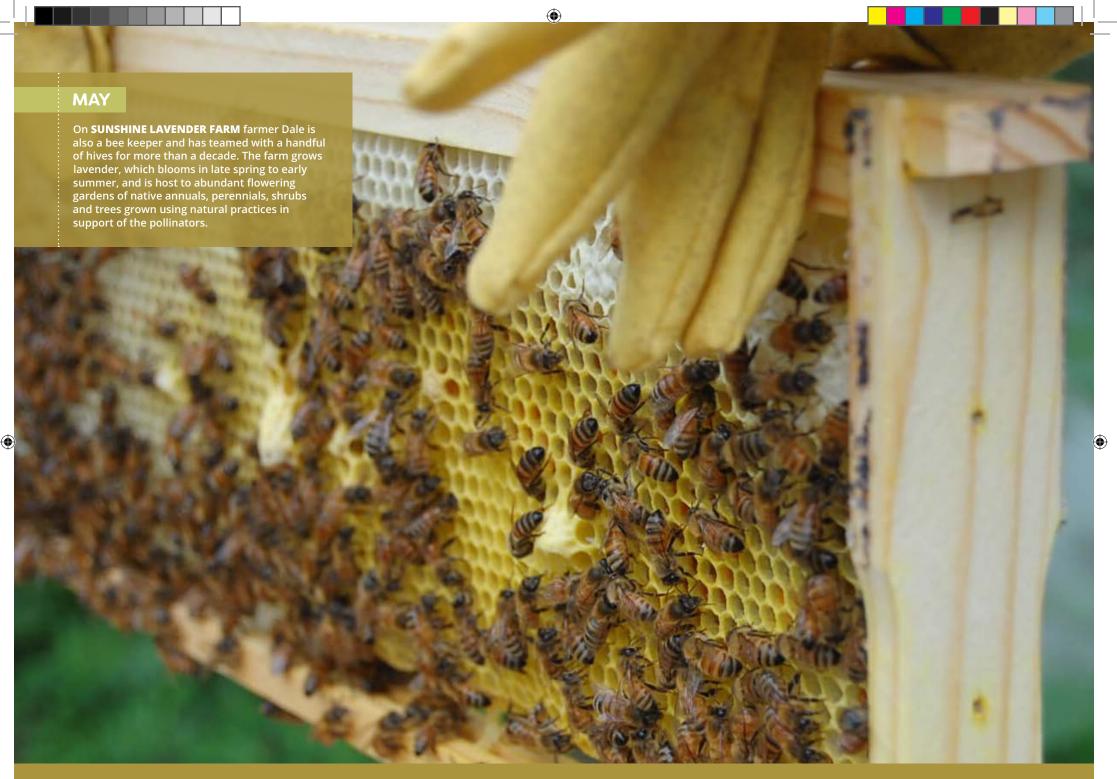
SAVE MONEY: TIME-OF-DAY RATE

With a time-of-day rate, you pay less for the energy you use during off-peak hours. Saturdays, Sundays, most holidays and 19-20 hours of every weekday are considered off-peak. The average member saved \$22 per month by switching to a time-of-day rate last year!



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Did you know that one of every three bites that we eat are because of pollinators like the honey bee?

The bees, butterflies, moths, beetles, bats and birds are crucial to the world's food supply.

Photo by Sylvie Baggett



SUN	MON	TUE	WED	THUR	FRI	SAT
26	27	28	29	30	1	2
3	4	5	6	7	8	9
10 MOTHER'S DAY	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25 MEMORIAL DAY OFFICES CLOSED	26	27	28	29	30

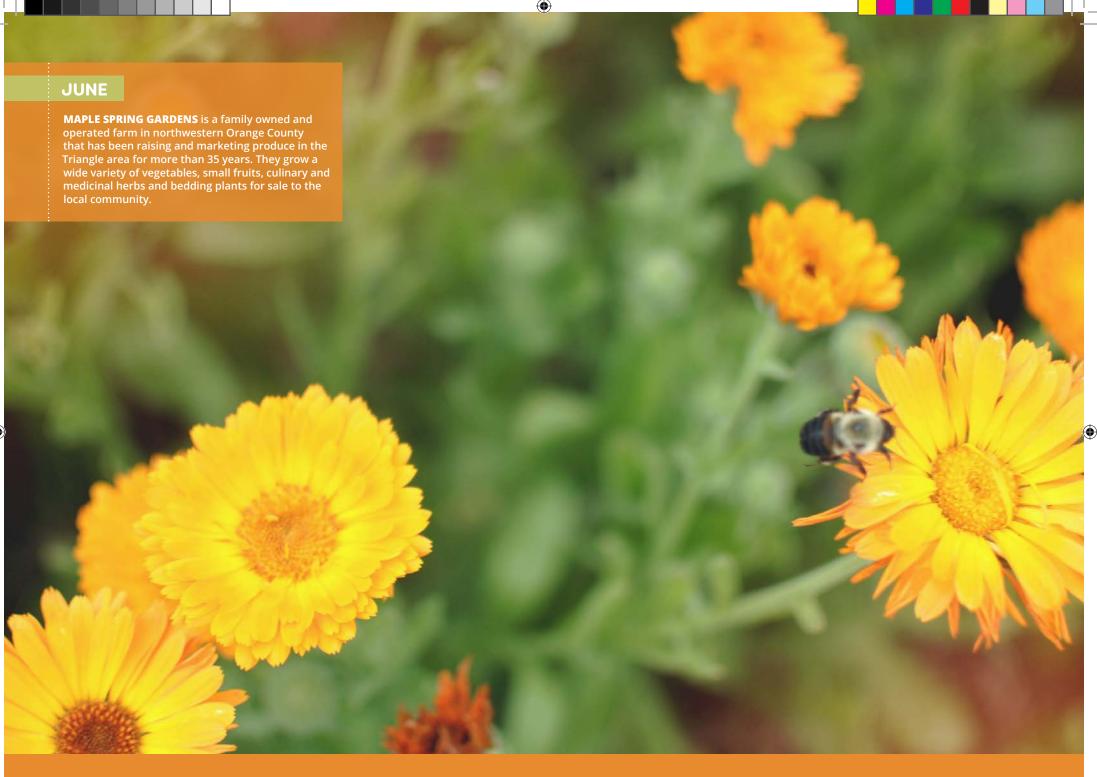
► SAVE MONEY: LIGHTING

Traditional lighting can amount to 11 percent of your monthly energy use. Energy-saving light bulbs can cut lighting costs by 75 percent. Don't forget the oldest energy-saving trick in the book; turn off lights that are not in use!



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Bees love the calendula's flat, easy landing pads and profusion of pollen and nectar-rich flowers.

Photo by Xander Stewart

JUNE

SUN	MON	TUE	WED	THUR	FRI	SAT
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	FIRST DAY OF SUMMER
21 FATHER'S DAY	22	23	24	25	26	27
28	29	30	1	2	3	4

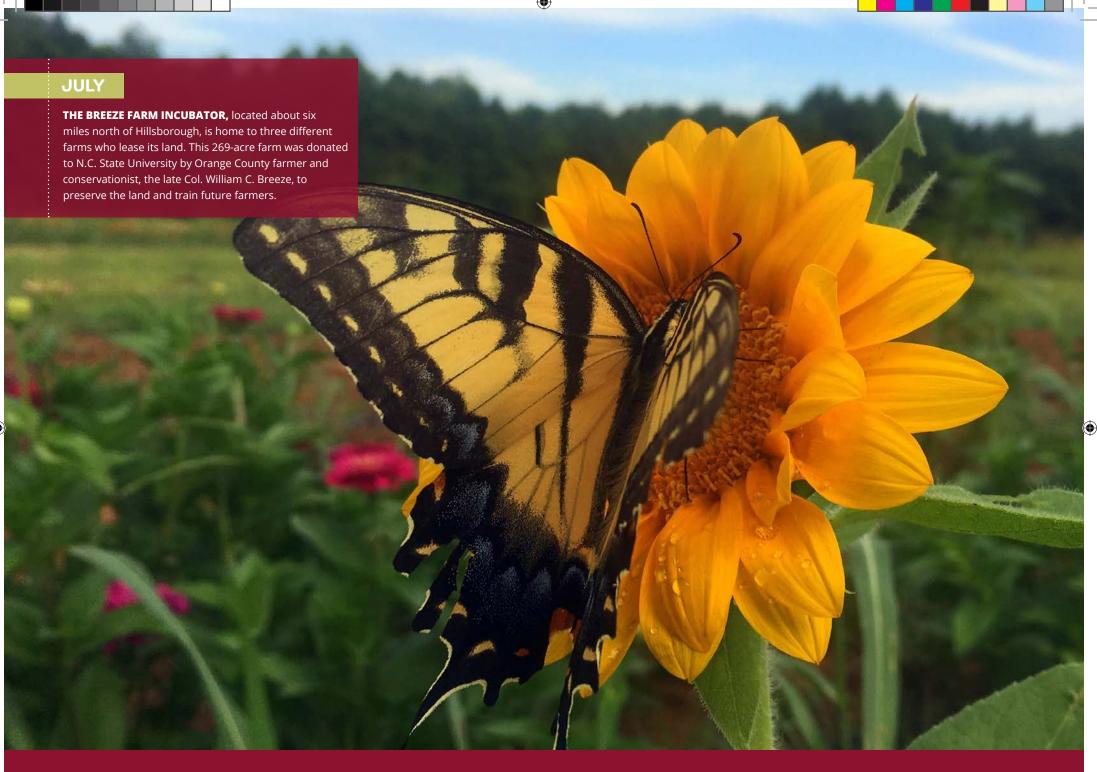
SAVE MONEY: KITCHEN APPLIANCES

Typically, smaller appliances use less energy than larger appliances and generate less heat inside your home. For even more savings, only run the dishwasher when it's fully loaded and use the air-dry option.



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This swallowtail butterfly feeds on the abundant nectar on this sunflower.

Photo by Daryn Lane



SUN	MON	TUE	WED	THUR	FRI	SAT
28	29	30	1	2	3	4
					OFFICES CLOSED	INDEPENDENCE DAY
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

SAVE MONEY: COOLING

To save energy this summer, set thermostats to 78°F and install a programmable or smart thermostat. Remember to set your ceiling fans to run in a counter-clockwise direction this summer to push cool air towards the floor.



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Sunshine walks among the vivid calendulas which are known to attract bees and butterflies with their bright colors and rich nectar and pollen.

Photo by Xander Stewart

AUGUST

SUN	MON	TUE	WED	THUR	FRI	SAT
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

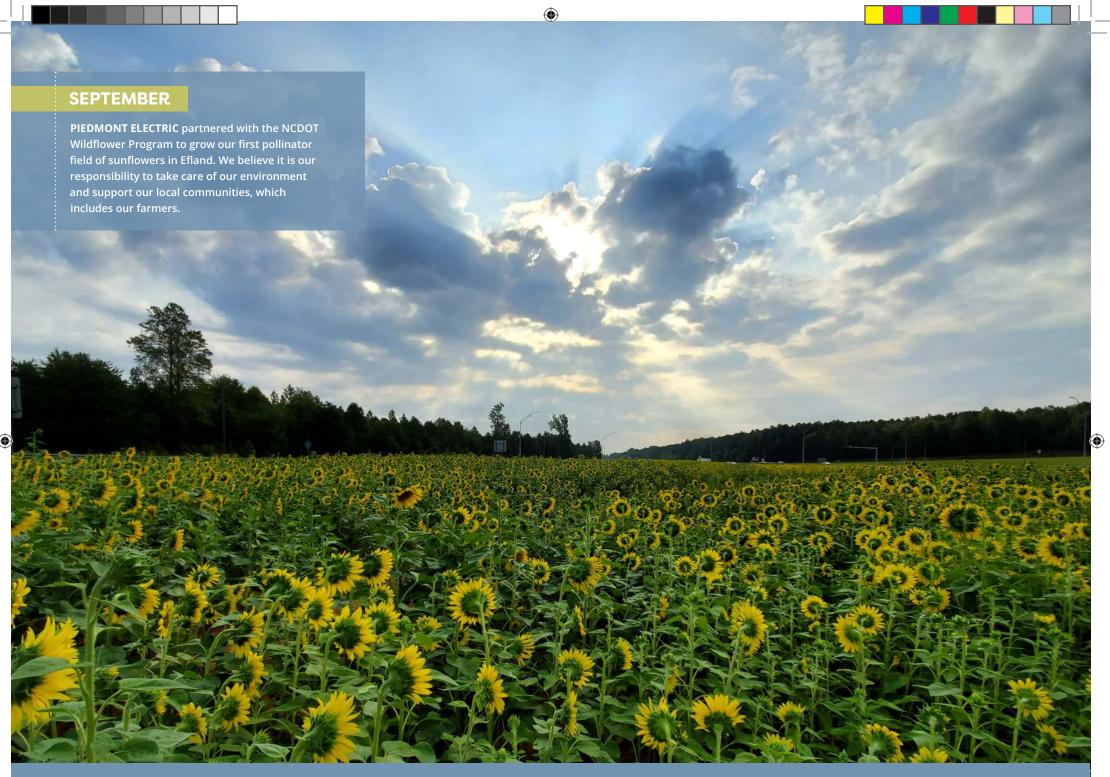
SAVE MONEY: FREE ENERGY ASSESSMENT

A free home energy assessment is available to all members. An experienced energy specialist from Piedmont Electric will visit your home and make suggestions to improve your home's energy efficiency and comfort.



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These sunflowers will do more than brighten up the highway. Wildflowers support a wide variety of pollinators such as the honey bee and monarch butterfly which contribute to the production of local crops.

Photo by Abigail Jacobsen

SEPTEMBER

SUN	MON	TUE	WED	THUR	FRI	SAT
30	31	1	2	3	4	5
6	7 LABOR DAY OFFICES CLOSED	8	9	10	11	12
13	14	15	16	17	18	19
20	21	FIRST DAY OF FALL	23	24	25	26
27	28	29	30	1	2	3

SAVE MONEY: INSULATION & CAULKING

Insulate outside walls, attics, spaces between floors and around heating ducts and pipes that are exposed to the elements. Outside your home, caulk around all entrances, including telephone, electrical, cable, gas, water spigots and dryer vents.



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OCTOBER

SUN	MON	TUE	WED	THUR	FRI	SAT
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11 WINTER TOD RATE BEGINS	12 COLUMBUS DAY	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31 HALLOWEEN

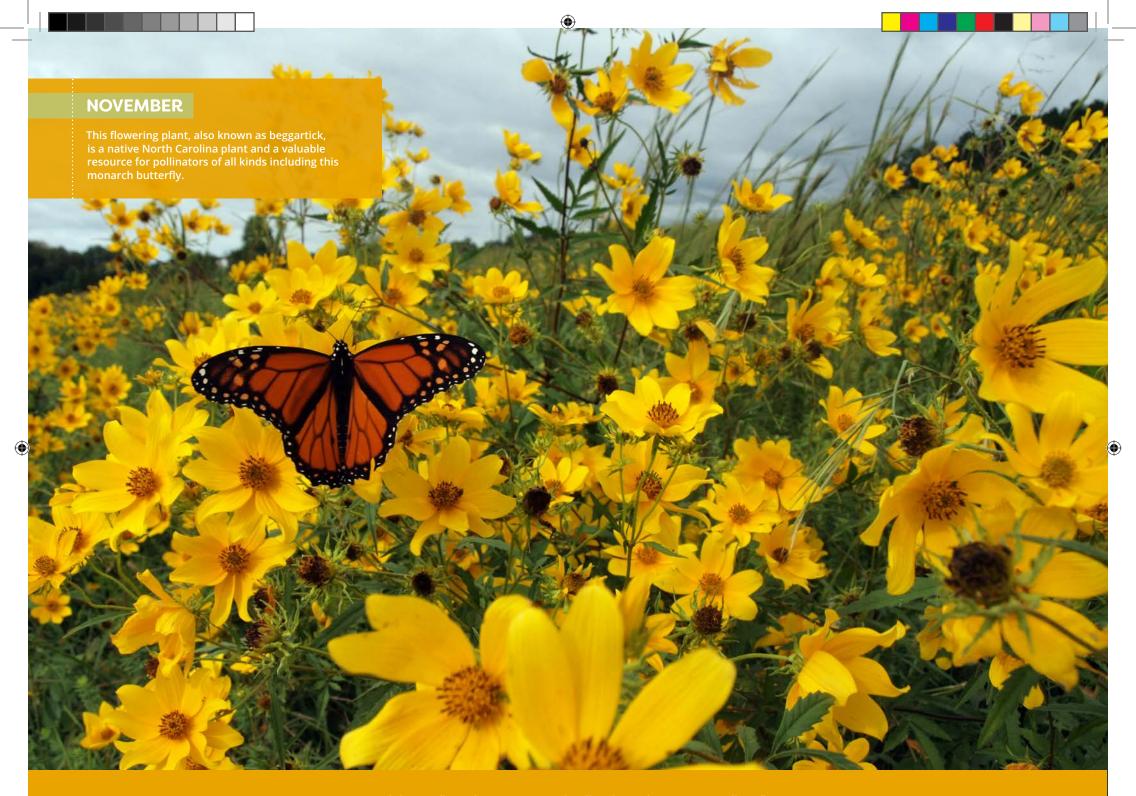
SAVE MONEY: WATER HEATING

Consider installing a large-capacity, energy-efficient electric water heater. Set your water heater temperature no higher than 120°F, take showers instead of baths and install an energy-efficient shower head.



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A monarch butterfly gathers nectar and pollen from these native yellow flowers.

Photo bv Keith Robert

NOVEMBER

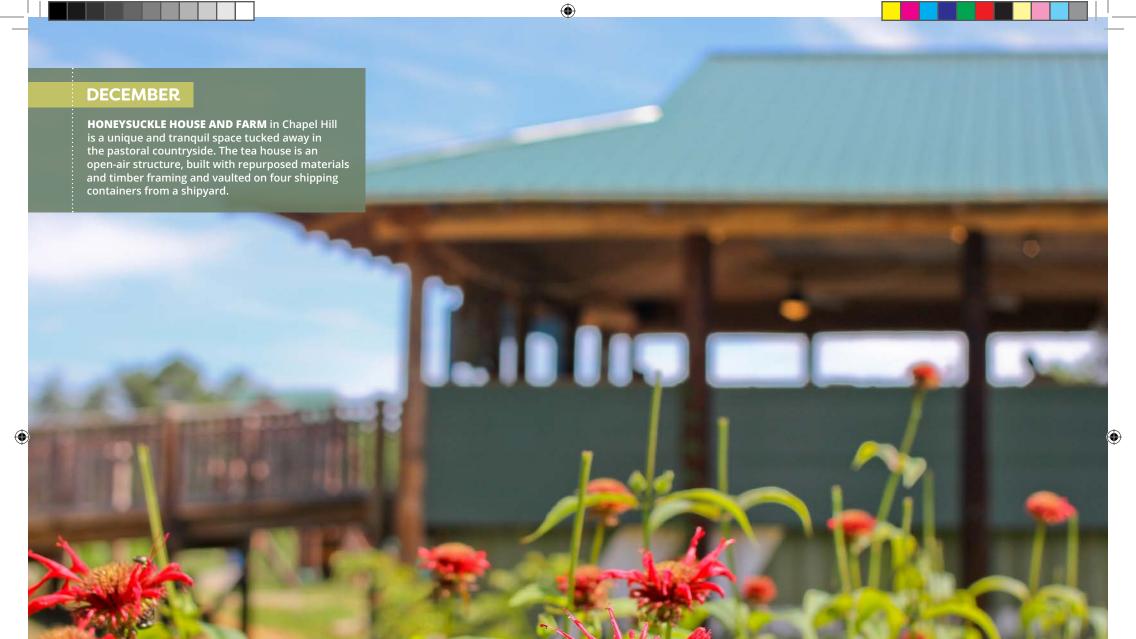
SUN	MON	TUE	WED	THUR	FRI	SAT
1	2	3	4	5	6	7
DAYLIGHT SAVING TIME ENDS		ELECTION DAY				
8	9	10	11 VETERAN'S DAY	12	13	14
15	16	17	18	19	20	21
22	23	24	25	THANKSGIVING DAY OFFICES CLOSED	THANKSGIVING HOLIDAY OFFICES CLOSED	28
29	30	1	2	3	4	5

SAVE MONEY: COOKING

Cooking in the oven is more efficient than on the range top because an electric oven is only on for about one-third of each hour of cooking. Remember: every time you open the oven door, the oven loses 20 percent of its heat.



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Scarlet bee balm has nectar-rich flowers and is a favorite for any pollinator farm.

Photo by Julia Soplop of Calm Cradle Photo & Design

DECEMBER

SUN	MON	TUE	WED	THUR	FRI	SAT
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21 FIRST DAY OF WINTER	22	23	CHRISTMAS EVE OFFICES CLOSED	CHRISTMAS OFFICES CLOSED	26
27	28	29	30	NEW YEAR'S EVE & YOUTH TOUR APPLICATION DUE OFFICES CLOSED	1	2

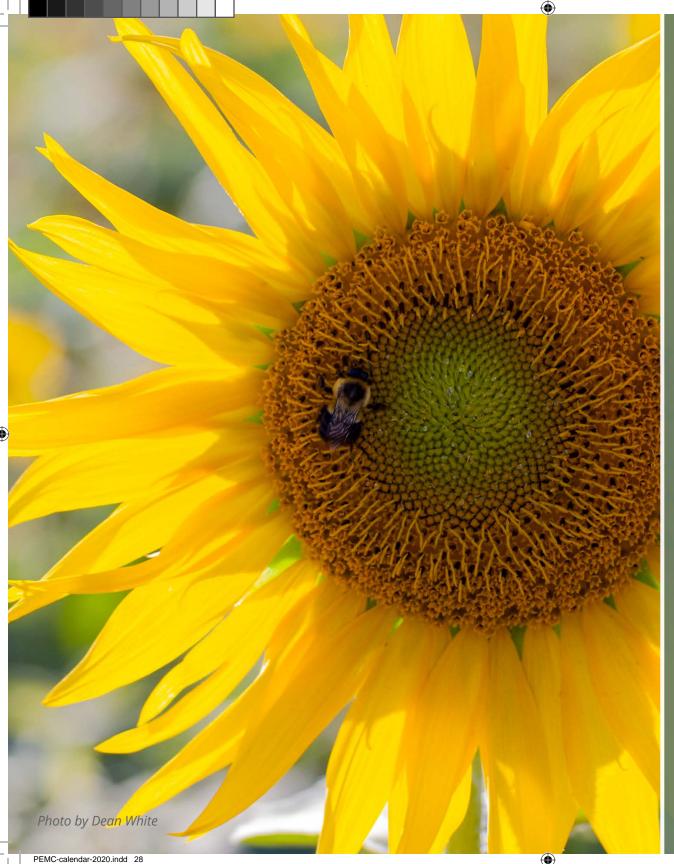
SAVE MONEY: HEATING

To save energy, set thermostats to 68°F in winter and install a programmable or smart thermostat. Remember to run ceiling fans in a clockwise rotation to push warm air towards the floor.



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calendar

Piedmont Electric recognizes the importance of precious pollinators which is why we dedicated our 2020 calendar to them. Last year, Piedmont Electric partnered with the NCDOT Wildflower Program to grow our first pollinator field of sunflowers in Efland.

We believe it is our responsibility to take care of our environment and support our local communities, which includes our farmers. Much of the food we eat and the flowers and plants we enjoy, are made possible by the wonderful work of pollinators.

We encourage our members to make a positive difference in their home environment as well by providing a diverse assortment of flowering plants and encourage native species in your landscape. Let's make our community bee-utiful together!



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