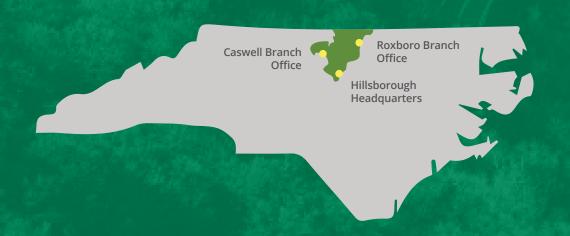


### STRONG COOPERATIVE NETWORK

When you think about Piedmont Electric, you probably associate us with the local community, and you would be right! Our leadership team, board of directors and employees all live and work right here in the community we serve. But you may not realize that Piedmont Electric is part of a much larger cooperative network of 26 electric co-ops that bring additional value, tools and knowledge that benefit you, the members of the co-op. As a member of Piedmont Electric, you are part of a strong cooperative network that enables us to better serve you and our broader community. Learn more about how North Carolina's electric cooperatives are working together to build a brighter future for our communities on the back page.



Piedmont Electric is a member-owned, locally operated electric cooperative serving 32,000 members in parts of Alamance, Caswell, Durham, Granville, Orange and Person counties. Since we are rooted in the community and led by members like you, we understand our community's needs and are committed to providing energy, value and first-rate electrical service for years to come.

#### **OFFICE LOCATIONS**



**HEADQUARTERS** 2500 NC Hwy. 86 South Hillsborough, NC 27278



**CASWELL BRANCH OFFICE** 64 Rascoe Dameron Road Burlington, NC 27217



ROXBORO BRANCH OFFICE 1125 Oxford Road Roxboro, NC 27573

#### CONVENIENT & MONEY-SAVING

#### **BILL PAYMENT OPTIONS**

In addition to traditional bill payment options like stopping by the office or mailing your bill, Piedmont Electric offers a variety of convenient options for members to manage and pay their bill.



#### **ONLINE WITH SMARTHUB**

Visit pemc.smarthub.coop to pay your bill online anytime. The best way to take control of your energy costs is to sign into SmartHub. This tool allows you to view and manage your account, including your current balance, and also allows you to see your daily energy use. For effortless monthly payments, set up auto bank drafts and enroll in paperless billing through SmartHub! You can access SmartHub on your desktop computer, tablet and smartphone.



#### PAY OVER THE PHONE

Call **800.222.3107** to make quick, safe payments over the phone. To complete your transaction over the phone, you will need your account number or phone number on record.



#### **PREPAY PROGRAM**

Our Prepay program allows participants to determine how much and how often they pay, provided their account maintains a positive balance. No deposit is required and there are no late fees! If it would be easier to make weekly or bi-weekly payments rather than one large payment each month, Prepay may be right for you.



#### **BUDGET BILLING**

This program evens out the amount members pay so you can avoid higher bills during the weather extremes of summer and winter. By spreading out payments over the entire year, you can have a predictable monthly bill that doesn't change from month to month.

Visit **pemc.coop** or call **800.222.3107** to learn more about bill payment options, our special rate options and other energy saving tools!

#### **OUR MISSION**

To empower and to partner with our members to provide energy value and to enhance quality of life in alignment with transforming energy market values.

#### THE COOPERATIVE DIFFERENCE

The co-op is not just another business. We belong to the community and are steered by the seven cooperative principles that drive us to serve you every day. We're a part of the landscape. Our power lines are woven throughout the fabric of the rolling hills and along the winding rivers.

We've grown alongside our community and adapted to fit our members' ever-changing needs because we were built by this community. We're unlike most other businesses because we were created by those members who call this area home. When the co-op is led by members just like you, who understand and listen to the community, you can be sure you are always on our minds. Everything we do has our members' best interests at heart.

Whether it's helping a member who needs a couple extra days to pay the light bill or listening to life stories from members who yearn for a kind ear. Truly caring. That's what happens when an organization's core principles are so wholeheartedly member-focused. At the end of the day, the cooperative difference is that you are what we always value most.





### JANUARY

SUN	MON	TUE	WED	THUR	FRI	SAT
27	28	29	30	NEW YEAR'S EVE & YOUTH TOUR APPLICATION DUE OFFICES CLOSED	NEW YEAR'S DAY OFFICES CLOSED	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	MARTIN LUTHER KING JR. DAY	19	20	21	22	23
24	25	26	27	28	29	30

#### SAVE MONEY ALL YEAR LONG: INSTALL A SMART THERMOSTAT

Make a New Year's resolution to cut energy costs and join our smart thermostat savings program! Heating and cooling can account for 40-50 percent of your annual energy use. Smart thermostat users save an estimated 10-23 percent on their energy bills per year according to studies conducted by Nest and Ecobee. In addition, we offer our members a \$50 rebate and monthly credits when they join our smart thermostat savings program.





### FEBRUARY

SUN	MON	TUE	WED	THUR	FRI	SAT
31	1	<b>2</b> GROUNDHOG DAY	3	4	5	6
7	8	9	10	11	12	13
14  VALENTINE'S DAY	PRESIDENTS' DAY ELECTEL CLOSED	16	17	18	19	20
21	22	23	24	25	26	27
28	1	2	3	4	5	6

#### ► SAVE MONEY: WATER HEATING

Water heating can amount to 12 percent of your annual energy use. Set your water heater to 120°F and install a wrap around your electric water heater to maximize efficiency.





### MARCH

SUN	MON	TUE	WED	THUR	FRI	SAT
28	1	2	3	4	5	6
7	8	9	10	11	12	13
14  DAYLIGHT SAVING BEGINS	15	16	17 ST. PATRICK'S DAY	18	19	<b>20</b> FIRST DAY OF SPRING
21	22	23	24	25	26	27
28	29	30	PEMC COLLEGE SCHOLARSHIP & BASKETBALL CAMP APPLICATIONS DUE	1	2	3

#### ► SAVE MONEY: APPLIANCES

Electronic plug loads around the home can add up to be 8-15 percent of monthly energy use. If you don't unplug them, use energy-saving modes or automatic sleep functions on electronics. Ensure all new electronic purchases are ENERGY STAR® labeled.





### APRIL

SUN	MON	TUE	WED	THUR	FRI	SAT
28	29	30	31	1	2	3
					GOOD FRIDAY  OFFICES CLOSED	
4	5	6	7	8	9	10
EASTER						ONLINE BALLOTS MUST BE SENT IN.
11	12	13	14	15	16	17
SUMMER T-O-D RATE BEGINS (AVOID 1:00-6:00 P.M.)						
18	19	20	21	22	23	24
				EARTH DAY		
25	26	27	28	29	30	1

#### **SAVE MONEY: TIME-OF-DAY RATE**

With a time-of-day rate, you pay less for the energy you use during off-peak hours. Saturdays, Sundays, most holidays and 19-20 hours of every weekday are considered off-peak. The average member saved \$22 per month by switching to a time-of-day rate last year!







SUN	MON	TUE	WED	THUR	FRI	SAT
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9 MOTHER'S DAY	10	11	12	13	14	15
16	17	18	19	20	21	22
23	MEMORIAL DAY OFFICES CLOSED 31	25	26	27	28	29

#### **▶** SAVE MONEY: LIGHTING

Traditional lighting can amount to 11 percent of your monthly energy use. Energy-saving light bulbs can cut lighting costs by 75 percent. Don't forget the oldest energy-saving trick in the book; turn off lights that are not in use!





## JUNE

SUN	MON	TUE	WED	THUR	FRI	SAT
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
FATHER'S DAY FIRST DAY OF SUMMER	21	22	23	24	25	26
27	28	29	30	1	2	3

#### SAVE MONEY: KITCHEN APPLIANCES

Typically, smaller appliances use less energy than larger appliances and generate less heat inside your home. For even more savings, only run the dishwasher when it's fully loaded and use the air-dry option.





### JULY

SUN	MON	TUE	WED	THUR	FRI	SAT
27	28	29	30	1	2	3
4 INDEPENDENCE DAY	5 OFFICES CLOSED	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

#### SAVE MONEY: COOLING

To save energy this summer, set thermostats to 78°F and install a programmable or smart thermostat. Remember to set your ceiling fans to run in a counter-clockwise direction this summer to push cool air towards the floor.





## AUGUST

SUN	MON	TUE	WED	THUR	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

#### SAVE MONEY: FREE ENERGY ASSESSMENT

A free home energy assessment is available to all members. An experienced energy specialist from Piedmont Electric will visit your home and make suggestions to improve your home's energy efficiency and comfort.





## SEPTEMBER

SUN	MON	TUE	WED	THUR	FRI	SAT
29	30	31	1	2	3	4
5	6  LABOR DAY  OFFICES CLOSED	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21 FIRST DAY OF FALL	22	23	24	25
26	27	28	29	30	1	2

#### ► SAVE MONEY: INSULATION & CAULKING

Insulate outside walls, attics, spaces between floors and around heating ducts and pipes that are exposed to the elements. Outside your home, caulk around all entrances, including telephone, electrical, cable, gas, water spigots and dryer vents.





### OCTOBER

SUN	MON	TUE	WED	THUR	FRI	SAT
26	27	28	29	30	1	2
3	4	5	6	7	8	9
WINTER T-O-D RATE BEGINS (AVOID 6:00-10:00 A.M.)	COLUMBUS DAY ELECTEL CLOSED	12	13	14	15	16
17	18	19	20	21	22	23
24  HALLOWEEN 31	25	26	27	28	29	30

#### ► SAVE MONEY: WATER HEATING

Consider installing a large-capacity, energy-efficient electric water heater. Set your water heater temperature no higher than 120°F, take showers instead of baths and install an energy-efficient shower head.





### NOVEMBER

SUN	MON	TUE	WED	THUR	FRI	SAT
31	1	2	3	4	5	6
_	_	ELECTION DAY				
7	8	9	10	11	12	13
DAYLIGHT SAVING TIME ENDS			VETERAN'S DAY ELECTEL CLOSED			
14	15	16	17	18	19	20
21	22	23	24	THANKSGIVING DAY OFFICES CLOSED	THANKSGIVING HOLIDAY OFFICES CLOSED	27
28	29	30	1	2	3	4

#### SAVE MONEY: COOKING

Cooking in the oven is more efficient than on the range top because an electric oven is only on for about one-third of each hour of cooking. Remember: every time you open the oven door, the oven loses 20 percent of its heat.





### DECEMBER

SUN	MON	TUE	WED	THUR	FRI	SAT
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21  FIRST DAY OF WINTER	22	23	CHRISTMAS EVE OFFICES CLOSED	25 CHRISTMAS
26	27	28	29	30	NEW YEAR'S EVE & YOUTH TOUR APPLICATION DUE OFFICES CLOSED	1

SAVE MONEY: HEATING

To save energy, set thermostats to 68°F in winter and install a programmable or smart thermostat. Remember to run ceiling fans in a clockwise rotation to push warm air towards the floor.





# 2021 calendar

North Carolina's 26 electric cooperatives collectively power the lives of approximately 2.5 million people in 93 of the state's 100 counties. Together we share a vision for building a brighter future for rural North Carolina through efforts to enrich communities, drive economic development and deliver reliable, affordable, sustainable electricity. To learn more about how North Carolina's electric cooperatives are working together to build a brighter future for you and your community, visit: www.ncelectriccooperatives.com/brighter-future





WWW.PEMC.COOP 800.222.3107