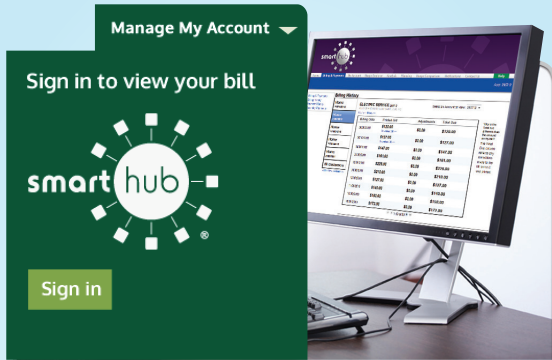


SAME LOGIN, MORE TOOLS, ALL IN ONE PLACE.

Learn more and register for SmartHub at pemc.coop. Existing e-bill users will not have to update their username and password.



If you are an existing e-bill user, you won't even have to update your user name and password! Just click the "Manage My Account" section on pemc.coop to get started!



INTRODUCING SmartHub

A convenient way
to pay your bill
and manage
your account!



Android



iOS

WWW.PEMC.COOP



Piedmont Electric's SmartHub Program

Introducing SmartHub, a New and Enhanced Online Bill Payment System

SmartHub is a convenient two-way communication program that allows members to access their Piedmont Electric account information through personal computers and mobile devices, including iPhone, iPad and Android smart phones and tablets.

SmartHub is intuitive and easy-to-navigate, and provides so much more than just bill payment.

With SmartHub, members can

- Pay their bill immediately with secure online payments
- View monthly electricity usage and history, including daily kWh for all meters with AMI technology
- Manage account information directly and track payment history from mobile devices or the web
- Report an outage
- Sign-up to receive notifications via email or text messaging concerning activity on their account
- Contact our office to initiate various customer service requests



To download the FREE SmartHub app for your mobile device or tablet, click on the App Store icon on your iPhone/iPad or the Google Play icon on your Android phone/tablet, and search for "SmartHub".

How to Access SmartHub

To pay your bills or utilize any of the other features, simply go to www.pemc.coop and click on "Manage My Account" located on the right-hand side of the homepage. If you used the original eBill online bill payment system, you can use the same email address and password to log into SmartHub. If you have yet to sign up for any kind of online bill payment account, simply click on the "New User" link under the "Manage My Account" link and follow the prompts to sign up for an online account.

Piedmont Electric is proud to provide you with powerful, secure and convenient account access, as well as detailed information about your energy usage via SmartHub. Sign up today to experience the new and exciting features of SmartHub.



**If you have any questions,
please contact our office**

1.800.222.3107