



Piedmont Electric COOPERATIVE



Residential Builder's Guide

Establishing power in Alamance, Caswell, Chatham
Durham, Granville, Orange and Person counties

Applying For Residential Service

Piedmont Electric Cooperative makes applying for new, temporary or underground residential service easy and convenient. Choose one of the following options:



Complete the application for new, temporary and underground service on [pemc.coop](https://www.pemc.coop) and our staff will call you when the application is processed.



Call us at 800.222.3107



**Visit a Piedmont Electric office
(by appointment only):**

2500 NC 86 South, Hillsborough
(Monday-Friday, 8 a.m. to 5 p.m.)

1125 Oxford Rd., Roxboro
(Monday-Friday, 8 a.m. to 5 p.m.)

64 Rascoe Dameron Rd., Burlington
(Wednesdays, 8 a.m. to 5 p.m.)



Required Information When Applying for Residential Service

Temporary Service

- 911 service address
- Name of subdivision
- Lot number, block and section (if applicable)
- Location of temporary pole from the perspective facing property
- Temporary power pole must be located within 5 feet of existing power source (transformer/junction box)
- Contact name and phone number

Underground Service

- 911 service address
- Name of subdivision
- Lot number, block and section (if applicable)
- Location of meter base on home
- Lot is clear for service and any private lines (such as water, sewer, gas or dog fence, etc.) are exposed and marked
- Amp service size required (ex. 200-600)
- Contact name and phone number

Important Notes

- Staff will contact you within five business days of submitting your online application.
- Meter will be set after town/county inspection is received by Piedmont Electric.
- Piedmont Electric is not responsible for any other underground lines, including water, sewer, gas, etc., that are not marked by the builder or homeowner.
- All invoices must be paid in full before the job is released to Piedmont Electric construction.

Why Members Pay Construction Costs

Electric cooperatives must charge for new construction to cover the costs of building and maintaining the infrastructure required to deliver power, such as power lines, transformers and equipment. Unlike for-profit utilities, co-ops are not-for-profit organizations, owned by their members. All operating and new construction costs must be covered to prevent existing members from having to subsidize new construction costs.

For a full schedule of charges and fees, please view [Piedmont Electric Cooperative's Services Rules and Regulations](#).

Fees and any applicable credits will be determined during the application review. Once your application is processed, fees are due and can be paid in the following ways:

- Online at pemc.coop or through SmartHub mobile app
- By phone at 800.222.3107 Monday-Friday 8 a.m. to 5 p.m.
- In person at any Piedmont Electric office



Outdoor Lights

Piedmont Electric offers free, professional, outdoor-lighting design consultation and installation for residential and commercial members. Our monthly rates include maintenance and replacement, as well as the cost of energy consumed. Piedmont Electric ensures all your outdoor lighting plans comply with county and town ordinances. Ask your Piedmont Electric representative for more information.



Electric Vehicles

If you'd like to create an electric vehicle ready parking space, we recommend a 60-ampere, 240-volt dedicated circuit. The circuit shall terminate in a suitable termination such as a receptacle, junction box or an EVSE, and be located in close proximity to the proposed location of the EV parking spaces.



About Piedmont Electric Cooperative

Committed to a brighter energy future, Piedmont Electric provides safe, reliable and affordable energy to the homes, schools, farms and businesses in central North Carolina. We serve more than 34,000 members across six counties.



Since our founding in 1938, we've maintained a longstanding commitment to enrich the lives of those living and working in the community we serve.

Important Contact Information

Payment, Member Services.....	800.222.3107
Alamance County Inspections Department..	336.570.4057
Carrboro Inspections Department.....	919.918.7336
Caswell County Inspections Department.....	336.694.9731
Chatham County Inspections Department...	919.542.8293
Chapel Hill Inspections Department.....	919.968.2718
Durham County Inspections Department.....	919.560.4144
Granville County Inspections Department.....	919.603.1326
Mebane Inspections Department.....	919.563.9990
Orange County Inspections Department.....	919.245.2600
Person County Inspections Department.....	336.597.0570
Underground Facility Marking.....	800.632.4949 or 811

Web:

pemc.coop

Email:

info@pemc.coop

Mailing Address:

Piedmont Electric Cooperative
PO Drawer 1179, Hillsborough, NC 27278

To report an outage, please call:

800.222.3107



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